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Cissy Scanlon Agency Representative

To:

Mississippi Agents

From:

Cissy Scanlon

Re:

Annual Agency Recertification

Date:

June 15, 2004

Enclosed with this letter you will find the Annual Agency Recertification Questionnaire consisting of ten simple questions. Please complete and return the questionnaire by fax. You can also visit our website at www.mvt.com and complete the questionnaire online and email it.

The Annual Agency Recertification is separate from the auditing program. Completing a questionnaire does not mean you have been audited by our office. Mississippi Valley Title has an on-site agency auditing program in which the company requires that all agents be audited and recertified on a regular basis. The recertification serves as a form of communication between us, the underwriter, and you, the agent.

Recertifications must be completed on or before <u>July 7th</u>. After receiving the questionnaires, I will be following up with you either by phone, in person, or by email. The follow-up will confirm your reported information and cover any additional information needed.

Please be assured that none of this is in response to any problems with your agency. We appreciate your patience and cooperation. If you have any questions regarding the annual review, please feel free to contact me at 800-647-2124 x 826 or by email at cscanlon@mvt.com.

As always, we appreciate the opportunity to serve you and hope that you will rely on us for all your title insurance needs.

Thank vou.

Cissy Scanlon



Due Date: July 7, 2004

2004 Annual Agency Recertification Questionnaire

Directions: To the best of your knowledge please <u>answer all questions</u> by filling in the blanks. Fax completed questionnaire to Cissy Scanlon at 601-969-2215. Due Date is July 7th.

1.	Approximately how many	loans have you clo	osed and the p	olicies h	ave not been issued?	
2.	Approximately how many MVT Binders/Commitments have you issued but the loans have not closed?					
3.	Do you conduct escrow cle process? Yes [1] (a) If yes, are all escrow cle yes No (b) If no, please explain [1]	No ow accounts proper 	ly reconciled	up to date	e and free of any sho	rtage?
4.	Do you have Employee Ti If yes, please answer belo		ety Insurance	? Yes	No	
	Coverage: \$ Per Claim: \$					
5.	Do you disburse construct		-			
6.	Sources of Title Insurance Lenders:% Attorneys:%	Real Estate Bro	okers	% %	Individuals	
7.	Other Underwriters:		% of Busine		# of Years:	_
	Have there been any significant changes in key personnel in the past year? Yes No If yes, please explain: List all employees who assist with Real Estate Closings:					
9.	Have there been any changes in ownership in the past year? Yes No If yes, please explain:					
10.	Do any Agent Principals Yes No	or their families ha	ve any owner	ship in a	builder or developer	business?
** P	lease complete the below	w information. T	hank you fo	or comp	leting the annual r	eview. *
	of Person Completing R					
	Name: Email:					
_	City: Date review completed:					
Phone	•	Fax:				